



# **Title VI/Nondiscrimination Policy and Plan (Local Agency Participation)**

for the

## **City of Sunny Isles Beach Community Shuttle Service**

**March 2022**

City of Sunny Isles Beach  
18070 Collins Avenue  
Sunny Isles Beach, FL 33160



## **City of Sunny Isles Beach Title VI/Nondiscrimination Policy and Plan (Local Agency Participation)**

### **I. Background**

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color or national origin in programs and activities receiving federal financial assistance. Specifically, Title VI provides that “no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance” (42 U.S.C. Section 2000d).

It is the policy of the City of Sunny Isles Beach, under Title VI of the Civil Rights Act of 1964; Section 504 of the Rehabilitation Act of 1973; Age Discrimination Act of 1975; Section 324 of the Federal-Aid Highway Act of 1973; Civil Rights Restoration Act of 1987; and related statutes and regulations, that no person shall on the basis of race, color, national origin, sex, age, disability, religion, family status, ancestry, marital status, gender identity, gender expression, sexual orientation, pregnancy, handicap, or income status, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination or retaliation under any federally or non-federally funded program or activity administered by the City or its sub-recipients.

The City of Sunny Isles Beach is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services including transit, on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B.

### **II. Policy Statement**

The City of Sunny Isles Beach values diversity and welcomes input from all interested parties, regardless of cultural identity, background or income level. Moreover, the City believes that the best programs and services result from careful consideration of all of its communities and when those communities are involved in the transportation decision-making process. Thus, the City does not tolerate discrimination in any of its programs, services or activities. Pursuant to Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, the Americans with Disabilities Act of 1990 (ADA), and other federal and state authorities, the City will not exclude from participation in, deny the benefits of, or subject to discrimination anyone on the grounds of race, color, national

origin, sex, age, disability, religion, family status, ancestry, marital status, gender identity, gender expression, sexual orientation, pregnancy, handicap, or income status. The City also welcomes and actively seeks input from all interested parties.

### **III. Nondiscrimination Assurances**

Every three years, or commensurate with a change in executive leadership, the City must certify to Federal Highway Administration (FHWA) and Florida Department of Transportation (FDOT) that its programs, services and activities are being conducted in a nondiscriminatory manner. These certifications are termed 'assurances' and serve two important purposes. First, they document the City's commitment to nondiscrimination and equitable service to its community. Second, they serve as a legally enforceable agreement by which the City may be held liable for breach. Those wishing to view the City's Nondiscrimination Assurance may do so by visiting the City's website or the City Attorney's Office at the Government Center.

### **IV. Complaint Procedures**

The City has established a discrimination complaint procedure and will take prompt and reasonable action to investigate and eliminate discrimination when found. Any person who believes that he or she has been subjected to discrimination based upon race, color, national origin, sex, age, disability, religion, family status, ancestry, marital status, gender identity, gender expression, sexual orientation, pregnancy, handicap, or income status, in any City program, service or activity may file a complaint with the City's Title VI Coordinator:

Yael Londono, HR & Risk Management Director  
City of Sunny Isles Beach Government Center, 4th Floor  
18070 Collins Avenue  
Sunny Isles Beach, FL 33160  
Email: [ylondono@sibfl.net](mailto:ylondono@sibfl.net)  
Phone Number: 305.792.1809  
Hearing Impaired: 305.792.1589

If possible, the complaint should be submitted in writing using the City form "Title VI Complaint of Discrimination" Appendix A, and contain the identity of the complainant; the basis for the allegations (i.e., race, color, national origin, sex, age, disability, religion, family status, ancestry, marital status, gender identity, gender expression, sexual orientation, pregnancy, handicap, or income status) and a description of the alleged discrimination with the date of

the occurrence. If the complaint cannot be submitted in writing, the complainant should contact the Title VI Coordinator for assistance.

All complaints shall be filed within 180 calendar days from the date of the alleged discrimination. The Title VI Coordinator will meet with the complainant within fifteen (15) calendar days after receipt of the complaint (or as is reasonably possible due to sufficient contact information provided by complainant and as complainant so desires to meet with the Title VI Coordinator), will respond to the complaint in writing within thirty (30) calendar days and will take reasonable steps to resolve the matter. The complainant may appeal the written response if it does not satisfactorily resolve the issue. Appeals must be submitted in writing, within fifteen (15) calendar days after receipt of written response from the City. Should the City be unable to satisfactorily resolve the complaint, the City will forward the complaint, along with a record of its disposition to the appropriate Florida Department of Transportation (FDOT) District Office.

The Title VI Coordinator has instantaneous access to the City's Chief Executive Officer (the City Manager) and is not required to obtain management or other approval to discuss discrimination issues with the City Manager. However, should the complainant be unable or unwilling to complain to the City, the written complaint may be submitted directly to FDOT. FDOT serves as a statewide clearinghouse for Title VI purposes and will either assume jurisdiction over the complaint or forward it to the appropriate federal or state authority for continued processing:

Florida Department of Transportation  
Equal Opportunity Office  
Attn: Title VI Complaint Processing  
605 Suwannee Street MS 65  
Tallahassee, FL 32399

## **V. ADA/504 Posted Statement**

Section 504 of the Rehabilitation Act of 1973 (Section 504), the Americans with Disabilities Act of 1990 (ADA) and related federal and state laws and regulations forbid discrimination against those who have disabilities. Furthermore, these laws require federal-aid recipients and other government entities to take affirmative steps to reasonably accommodate those with disabilities and ensure that their needs are equitably represented in the City's transportation programs, activities and services.

The City will make every effort to ensure that its facilities, programs, services, and activities are accessible to those with disabilities. The City will also make

every effort to ensure that its advisory committees, public involvement activities and all other programs, services and activities include representation by communities with disabilities and disability service groups.

The City encourages the public to report any facility, program, service or activity that appears inaccessible to those who are disabled. Furthermore, the City will provide reasonable accommodation to individuals with disabilities who wish to participate in public involvement events or who require special assistance to access facilities, programs, services or activities. Because providing reasonable accommodation may require outside assistance, organization or resources, the City asks that request be made at least 14 calendar days prior to the need for accommodation.

Questions, concerns, comments, or requests for accommodation should be made to the City's ADA Coordinator:

Yael Londono, HR & Risk Management Director  
City of Sunny Isles Beach Government Center, 4th Floor  
18070 Collins Avenue  
Sunny Isles Beach, FL 33160  
Email: [ylondono@sibfl.net](mailto:ylondono@sibfl.net)  
Phone Number: 305.792.1809  
Hearing Impaired: 305.792.1589

## **VI. Retaliation**

Retaliation is prohibited under Title VI of the Civil Rights Act of 1964 and related federal and state nondiscrimination authorities. It is the policy of the City that persons filing a grievance of discrimination should have the right to do so without interference, intimidation, coercion or fear of reprisal. Anyone who feels they have been subjected to retaliation should report such incident to the Title VI Coordinator.

## **VII. Information Notices**

A link to the City's Title VI information is displayed on the homepage of the City's website, [www.sibfl.net](http://www.sibfl.net), including the Title VI Coordinator's contact information listed above. Title VI notices are also prominently and publicly displayed at City Hall. Additional information relating to the City's nondiscrimination obligation is in this document and can be obtained from the Title VI Coordinator.

## **VIII. Record Keeping**

The Title VI Coordinator will ensure the maintenance of permanent records, which include, but are not limited to copies of Title VI complaints or lawsuits and related documentation, and records of correspondence to and from complainants, and Title VI Investigations. A copy of the Complaint Monitoring Log is attached as Appendix B.

## **IX. Limited English Proficiency (LEP) Guidance**

Title VI of the Civil Rights Acts of 1964, Executive Order 13166, and various directives from the US Department of Justice (DOJ) and US Department of Transportation (DOT) require federal-aid recipients to take reasonable steps to ensure meaningful access to programs, services and activities by those who do not speak English proficiently. To determine the extent to which LEP services are required and which languages, the law requires the analysis of four factors:

- The number or proportion of LEP persons eligible to be served or likely to be encountered by the City's programs, services or activities;
- The frequency with which LEP individuals come in contact with these programs, services or activities;
- The nature and importance of the program, service or activity to people's lives and;
- The resources available to the City and the likely costs of the LEP services.

### **Four Factor Analysis**

Using census data, Appendix C, the City has determined that LEP individuals speaking English less than well represent approximately 76.6% of the community. The City realizes that such statistical data can become outdated or inaccurate. Therefore, the City contacted local law enforcement to validate the proportion of LEP served by those entities. Spanish was reported to be the prevalent LEP language with an estimate of 46% eligible to be served.

1. The City has received requests for translation or interpretation of its programs, services or activities into Spanish and Russian. In addition, City sponsored community outreach or public events are attended by LEP individuals. Thus, the City estimates its contact with LEP individuals to be high.
2. The City believes that transportation is of critical importance to its public, as access to healthcare, emergency services, employment and other essentials

would be difficult or impossible without reliable transportation systems. In that spirit, the City defines as essential any document that advises the public of how to access nondiscrimination and public involvement policies, as well as those that impact public safety, health and welfare and emergency services. A full list of translated documents is available on the City's website or by contacting the City's Title VI Coordinator.

3. The City is fortunate to house within/near its jurisdiction or more institutions of higher education like Florida International University Biscayne Bay Campus which have extensive language resources. Further, the City maintains cordial relationships with faith based and/ or community organizations that offer competent language services at low or no cost. Finally, the City employs a number of proficient Spanish and Russian speakers that are able to interpret and or provide translation services.

The analysis of these factors suggests that LEP services are required at this time. At a minimum, the City commits to:

- Maintain a list of employees who competently speak the LEP language(s) and who are willing to provide translation and/or interpretation services.
- Distribute this list to staff that regularly has contact with the public.
- Provide public notification in the LEP language of the availability of language assistance, free of charge.

The City understands that its community characteristics change and that the four-factor analysis may reveal the need for more or varied LEP services in the future. As such, it will at least triennially examine its LEP plan to ensure that it remains reflective of the community's needs. Persons requiring special language services should contact the City's Title VI Coordinator.

## **X. Transit Amenities**

All Sunny Isles Beach Community Shuttles are equipped with the following:

- Air conditioned interior
- Front-facing seats
- Wheelchair accessible seating and ramps
- Non-skid surfaces at entrance and exit areas
- Safety & security cameras (on each shuttle and also strategically placed throughout the City)
- Amenities such as benches and stop shelters are also provided throughout the City

## **XI. Public Participation Element**

To plan for efficient, effective safe, equitable and reliable transportation systems, SIB must have input of its public. The Agency spends extensive staff and financial resources in furtherance of this goal and strongly encourages the participation of the entire community. The agency hosts an informative website that advises the public on how it can access information and provide input. The City also holds public meetings, workshops and other events designed to gather public input on program/project planning and construction. Further, the City sponsors, attends and participates in other community events to promote its services to the public. The City is constantly seeking ways of measuring the effectiveness of its public involvement. Persons wishing to request special presentations by the City, volunteer in any of its activities, offer suggestions for improvements or to simply learn more about City programs and services should visit: [www.sibfl.net](http://www.sibfl.net). Furthermore, as an agency receiving federal financial assistance, the City has made the following community outreach efforts to encompass all programs, services or activities:

- Public notices in local and county-wide newspapers
- A link to the City's Title VI Program information is available on the homepage of the City's website ([www.sibfl.net](http://www.sibfl.net))
- The City and its records are available to the public and the City welcomes input.
- Website posting with service information and a shuttle route map (<http://www.sibfl.net/sibshuttle>) (a copy of the route map is attached as Appendix D)
- The City has published information about all its programs and services, including a pamphlet for the shuttle service that contains service information and a map of the shuttle route. This publication is made available at City Hall, the Visitor's Center, Pelican Community Center, and all hotels throughout the City (a copy of the pamphlet is attached as Appendix D)
- Public meetings have been held to obtain community feedback; information received was used to improve shuttle and other services.
- A survey was issued to obtain community feedback; information received was used to improve the shuttle service (a copy of the survey is attached as Appendix E). Additionally, all complaints and feedback regarding any City services and programs are recorded and used for future improvement.
- All publications, including those relating to the shuttle service have a phone number listed that people can call with any questions or concerns. Staff receiving the calls are instructed that all Title VI related issues are to be directed to the Title VI Coordinator.
- Every August, the City hosts an annual "Back to School Picnic," open to the public, at which information regarding the shuttle service and other community services is disseminated.



- The City has information boards at the Government Center and Pelican Community Park and will be installing information boards in each of the community shuttles that provide information and announcements to passengers, including information about the City's Title VI Program.

## **XII. Decision Making Bodies**

The City of Sunny Isles Beach has one advisory committee that may make recommendations related to transit matters: the Mobility and Pedestrian Safety Advisory Committee ("MAPSAC"). When applications are sought for annual appointments to the MAPSAC, City staff will make efforts to advertise the positions to encourage minority participation, and ensure that MAPSAC membership represents the City's demographics. The City will also review the composition of the MAPSAC to ensure that equitable representation is maintained to the maximum extent under the City's control, and further ensure that said committee is accessible to persons with disabilities.

## **XIII. Data Collection**

Federal Highway Administration (FHWA) regulations require federal-aid recipients to collect racial, ethnic and other similar demographic data on beneficiaries of or those affected by programs, services and activities, including transportation. The City accomplishes this through the use of census data, American Community Survey reports, Environmental Screening Tools (EST), driver and ridership surveys, its community development department and other methods. From time to time, the City may find it necessary to request voluntary identification of certain racial, ethnic or other data from those who participate in City programs, services or activities. This information assists the City with improving service equity and ensuring effective outreach. Self-identification of personal data to the City will always be voluntary and anonymous. Moreover, the City will not release or otherwise use this data in any manner inconsistent with the FHWA regulations.

## **Appendices**

Appendix A	Title VI Complaint of Discrimination
Appendix B	Complaint Monitoring Log
Appendix C	Community Survey 2019
Appendix D	Shuttle Service Pamphlet
Appendix E	Survey for Transportation Services

## City of Sunny Isles Beach Title VI Complaint of Discrimination

Complainant Name:	Address:
Phone Number:	E-mail Address:

Please list the names, addresses and phone numbers of any witnesses:

Location of Incident:	Date of Incident:
-----------------------	-------------------

Discrimination Because of:	<input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> Nation Origin <input type="checkbox"/> Sex <input type="checkbox"/> Age <input type="checkbox"/> Handicap/Disability <input type="checkbox"/> Income Status <input type="checkbox"/> Retaliation <input type="checkbox"/> Other
----------------------------	--

Please explain **how, why, when** and **where** you believe you were discriminated against. Include as much background information as possible about the alleged acts of discrimination. Additional pages may be attached if needed.

Complainant Signature:	Date of Signature:
------------------------	--------------------

**Note: Alternate means of filing complaint, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.**

**Title VI Complaint Monitoring Log**

<b>Date Complaint Received</b>	<b>Date of Incident</b>	<b>Summary Description of Complaint</b>	<b>Status</b>	<b>Action Taken</b>	<b>Comments/Add'l Information</b>

## SELECTED SOCIAL CHARACTERISTICS IN THE UNITED STATES

## ACS 1-Year Estimates Data Profiles

	United States			
Label	Estimate	Margin of Error	Percent	Percent Margin of Error
<b>HOUSEHOLDS BY TYPE</b>				
Total households	122,802,852	±137,327	122,802,852	(X)
Average family size	3.23	±0.01	(X)	(X)
<b>WORLD REGION OF BIRTH OF FOREIGN BORN</b>				
Foreign-born population, excluding population born at sea	44,932,799	±177,484	44,932,799	(X)
Europe	4,665,173	±45,803	10.4%	±0.1
Asia	14,099,479	±56,882	31.4%	±0.1
Africa	2,475,118	±47,518	5.5%	±0.1
Oceania	300,188	±11,581	0.7%	±0.1
Latin America	22,588,239	±121,273	50.3%	±0.2
Northern America	804,602	±17,796	1.8%	±0.1
<b>LANGUAGE SPOKEN AT HOME</b>				
Population 5 years and over	308,834,688	±22,314	308,834,688	(X)
English only	241,032,343	±213,182	78.0%	±0.1
Language other than English	67,802,345	±204,379	22.0%	±0.1
Speak English less than "very well"	25,464,167	±128,583	8.2%	±0.1
Spanish	41,757,391	±139,962	13.5%	±0.1
Speak English less than "very well"	16,131,307	±101,238	5.2%	±0.1
Other Indo-European languages	11,465,631	±82,928	3.7%	±0.1
Speak English less than "very well"	3,421,414	±45,008	1.1%	±0.1
Asian and Pacific Islander languages	10,973,317	±62,419	3.6%	±0.1

	United States			
Label	Estimate	Margin of Error	Percent	Percent Margin of Error
Speak English less than "very well"	4,843,095	±41,869	1.6%	±0.1
Other languages	3,606,006	±66,415	1.2%	±0.1
Speak English less than "very well"	1,068,351	±29,580	0.3%	±0.1
<b>ANCESTRY</b>				
Total population	328,239,523	*****	328,239,523	(X)
American	20,071,406	±128,105	6.1%	±0.1
Arab	2,097,642	±44,681	0.6%	±0.1
Czech	1,294,789	±23,187	0.4%	±0.1
Danish	1,215,809	±22,120	0.4%	±0.1
Dutch	3,577,936	±43,244	1.1%	±0.1
English	23,593,434	±110,689	7.2%	±0.1
French (except Basque)	7,116,099	±55,050	2.2%	±0.1
French Canadian	1,994,739	±30,208	0.6%	±0.1
German	40,363,511	±132,557	12.3%	±0.1
Greek	1,247,142	±24,233	0.4%	±0.1
Hungarian	1,323,336	±24,279	0.4%	±0.1
Irish	30,352,567	±113,456	9.2%	±0.1
Italian	16,146,739	±84,295	4.9%	±0.1
Lithuanian	632,169	±15,900	0.2%	±0.1
Norwegian	4,295,923	±39,555	1.3%	±0.1
Polish	8,969,530	±60,642	2.7%	±0.1
Portuguese	1,371,153	±23,442	0.4%	±0.1
Russian	2,432,733	±36,664	0.7%	±0.1
Scotch-Irish	2,924,654	±38,160	0.9%	±0.1
Scottish	5,131,171	±47,049	1.6%	±0.1
Slovak	654,150	±16,316	0.2%	±0.1
Subsaharan African	4,018,144	±75,434	1.2%	±0.1
Swedish	3,536,320	±37,770	1.1%	±0.1

	United States			
Label	Estimate	Margin of Error	Percent	Percent Margin of Error
Swiss	905,079	±20,096	0.3%	±0.1
Ukrainian	1,009,874	±29,130	0.3%	±0.1
Welsh	1,956,225	±25,038	0.6%	±0.1
West Indian (excluding Hispanic origin groups)	3,067,240	±51,580	0.9%	±0.1

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see Accuracy of the Data). The effect of nonsampling error is not represented in these tables.

The 2019 American Community Survey (ACS) data generally reflect the September 2018 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineations due to differences in the effective dates of the geographic entities.

Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

#### Explanation of Symbols:

An "\*\*\*\*" entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.

An "-" entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution, or the margin of error associated with a median was larger than the median itself.

An "-" following a median estimate means the median falls in the lowest interval of an open-ended distribution.

An "+" following a median estimate means the median falls in the upper interval of an open-ended distribution.

An "\*\*\*\*" entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.

An "\*\*\*\*\*" entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.

An "N" entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.

An "(X)" means that the estimate is not applicable or not available.

**THINGS YOU SHOULD KNOW:**

- Ride is FREE
- Be early. Traffic patterns vary and the bus cannot remain stopped.
- No tipping
- No smoking, food, or drinks
- Only service animals allowed
- Children under 12 years old are only permitted on board with an adult.
- All SIBshuttle buses are handicap accessible, equipped with a lift for wheelchairs.
- During school drop-off (7:30 – 8:45 am) and pick-up times (1:30 – 3:30 pm, except Wednesdays 1:30 – 2:30 pm), the shuttle bus will not access Pelican Community Park (stop 17) through 181 Drive. Instead, the northbound shuttle bus will stop at 181 Drive and Atlantic Boulevard and the southbound shuttle bus will stop at 181 Drive and North Bay Road.
- Unsure? Ask the driver!

**MOUNT SINAI TRANSPORTATION**

The City provides free transportation to and from the Mount Sinai Medical Center (4300 Alton Road, Miami Beach) from most residences within the City.

**DAYS\*:**

Monday, Wednesday, Friday  
\* City recognized holidays excluded

**PICK-UP:** 9:00 am or Noon  
**RETURN:** 12:30 pm or 4:00 pm

Call 305.792.1706 to make a reservation by noon the prior weekday.

The SIBshuttle is funded in part by the Miami-Dade County People's Transportation Plan.

**The SIBshuttle does not operate on the following days:**

- NEW YEAR'S DAY
- EASTER
- MEMORIAL DAY
- INDEPENDENCE DAY
- LABOR DAY
- VETERANS DAY
- THANKSGIVING DAY
- CHRISTMAS DAY

**Only the SIBshuttle Orange Lines #1 and #2 run on:**

DAY AFTER THANKSGIVING

**The SIBshuttle stops running early at noon on:**

- CHRISTMAS EVE
- NEW YEAR'S EVE

**Only the SIBshuttle Orange Line #2 runs from 8 am – 3 pm on:**

- MARTIN LUTHER KING JR. DAY
- PRESIDENTS' DAY

# SIBshuttle



**CITY OF SUNNY ISLES BEACH**  
 Cultural and Community Services Department  
 18070 Collins Avenue  
 Sunny Isles Beach, FL 33160  
 305.792.1706 | sibshuttle.net  
 sibshuttle@sibfl.net



**@CITYOFSIB**  
 sibshuttle.net

# SIBshuttle

The SIBshuttle is your free, convenient ride around Sunny Isles Beach and it's neighboring cities. With a plethora of stops in key locations, traveling to your destination is quick and simple. All buses are equipped with free WiFi and are handicap accessible. When you're ready to explore the area, use this map to plan your next trip.

## EASILY MAKE CONNECTIONS AND TRAVEL FREE THROUGHOUT THREE NEIGHBORING CITIES: Aventura, Hallandale, and North Miami Beach

CONNECT with...

Aventura Express – Take **ORANGE** or **BLUE** Line to Aventura Mall

- Continue on to Mount Sinai Aventura and Aventura Hospital and Medical Centers

Hallandale MiniBus – Take **BLUE** Line to Hallandale Fire Station

- Continue on to Walmart and Big Easy Casino

NMB Line – Take **ORANGE** Line to Intracoastal Mall

- Continue on to Walmart and the 163 Street Mall

## DOWNLOAD THE APP

TO SEE THE SHUTTLE'S REAL-TIME LOCATION, ARRIVAL TIME AND A LIST OF STOPS, OR VISIT SIBSHUTTLE.NET.



Take into consideration 10 +/- minutes due to traffic. For accurate times, check the app or call the SIBshuttle hotline at 305.741.0907.



	45 ARLEN HOUSE	37 INTRACOASTAL MALL	36 INTRACOASTAL YACHT CLUB	26 WINSTON TOWERS BLVD	17/18 GOVT. CENTER/ PELICAN COMMUNITY PARK	8 GOLDEN SHORES	3 OCEANVIEW	1 HALLANDALE FIRE STATION	2 AVENTURA MALL TRANSIT HUB	
	<b>NORTHBOUND</b>									
<b>ORANGE LINE #1</b> Operates Monday - Sunday	8:50am 10:50am 12:50pm 2:50pm 4:50pm 6:50pm	9:00am 11:00am 1:00pm 3:00pm 5:00pm 7:00pm		9:10am 11:10am 1:10pm 3:10pm 5:10pm 7:10pm	9:15am 11:15am 1:15pm** 3:15pm 5:15pm 7:15pm	9:20am 11:20am 1:20pm 3:20pm 5:20pm 7:20pm	9:30am 11:30am 1:30pm 3:30pm 5:30pm 7:30pm	9:35am 11:35am 1:35pm 3:35pm 5:35pm 7:35pm+		9:45am 11:45am 1:45pm 3:45pm 5:45pm
<b>ORANGE LINE #2</b> Operates Monday - Saturday	8:05am 9:50am 11:50am 1:50pm 3:50pm 5:50pm 7:50pm+	10:00am 12:00pm 2:00pm 4:00pm 6:00pm		8:10am 10:10am 12:10pm 2:10pm 4:10pm 6:10pm	8:15am** 10:15am 12:15pm** 2:15pm** 4:15pm 6:15pm	8:20am 10:20am 12:20pm 2:20pm 4:20pm 6:20pm	8:30am 10:30am 12:30pm 2:30pm 4:30pm 6:30pm	8:35am 10:35am 12:35pm 2:35pm 4:35pm 6:35pm		8:45am 10:45am 12:45pm 2:45pm 4:45pm 6:45pm
<b>BLUE LINE</b> Operates Monday - Friday	9:10am 11:10am 1:10pm 3:10pm		7:45am 9:20am 11:20am 1:20pm 3:20pm	7:50am 9:25am 11:25am 1:25pm 3:25pm	8:00am** 9:30am 11:30am 1:30pm** 3:30pm	9:35am 11:35am 1:35pm 3:35pm	9:40am 11:40am 1:40pm 3:40pm	9:45am 11:50am 1:45pm 3:50pm+	9:55am 11:55pm	10:05am 12:05pm 2:05pm

\*\* During school drop-off and pick-up times, the shuttle bus will stop at 181 Drive and Atlantic Boulevard instead of Pelican Community Park.  
+ Last stop

	2 AVENTURA MALL TRANSIT HUB	3 OCEANVIEW	8 GOLDEN SHORES	16 PUBLIX	17/18 GOVT. CENTER/ PELICAN COMMUNITY PARK	26 WINSTON TOWERS BLVD	33 MILAM'S	34 PLAZA OF THE AMERICAS	37 INTRACOASTAL MALL	42 COASTAL TOWERS
	<b>SOUTHBOUND</b>									
<b>ORANGE LINE #1</b>	9:45am 11:45am 1:45pm 3:45pm 5:45pm	8:00am 9:55am 11:55am 1:55pm 3:55pm 5:55pm	8:05am 10:05am 12:05pm 2:05pm 4:05pm 6:05pm	8:10am 10:10am 12:10pm 2:10pm 4:10pm 6:10pm	8:15am** 10:15am 12:15pm** 2:15pm** 4:15pm 6:15pm	8:20am 10:20am 12:20pm 2:20pm 4:20pm 6:20pm	8:25am 10:25am 12:25pm 2:25pm 4:25pm 6:25pm	8:30am 10:30am 12:30pm 2:30pm 4:30pm 6:30pm	8:35am 10:35am 12:35pm 2:35pm 4:35pm 6:35pm	8:45am 10:45am 12:45pm 2:45pm 4:45pm 6:45pm
<b>ORANGE LINE #2</b>	8:45am 10:45am 12:45pm 2:45pm 4:45pm 6:45pm	8:55am 10:55am 12:55pm 2:55pm 4:55pm 6:55pm	9:05am 11:05am 1:05pm 3:05pm 5:05pm 7:05pm	9:10am 11:10am 1:10pm 3:10pm 5:10pm 7:10pm	9:15am 11:15am 1:15pm** 3:15pm** 5:15pm 7:15pm	9:20am 11:20am 1:20pm 3:20pm 5:20pm 7:20pm	9:25am 11:25am 1:25pm 3:25pm 5:25pm 7:25pm	9:30am 11:30am 1:30pm 3:30pm 5:30pm 7:30pm	9:35am 11:35am 1:35pm 3:35pm 5:35pm 7:35pm	8:00am 9:45am 11:45am 1:45pm 3:45pm 5:45pm 7:45pm
<b>BLUE LINE</b>	10:05am 12:05pm 2:05pm	8:10am 10:15am 12:15pm 2:15pm	8:20am 10:25am 12:20pm 2:20pm	8:25am 10:30am 12:30pm 2:25pm	8:30am 10:35am 12:35pm 2:30pm	8:40am 10:45am 12:45pm 2:40pm	8:45am 10:50am 12:50pm 2:45pm	8:50am 10:55am 12:55pm 2:50pm		9:05am 11:05am 1:05pm 3:05pm

\*\* During school drop-off and pick-up times, the shuttle bus will stop at 181 Drive and North Bay Road instead of Pelican Community Park.  
© 2019 Design by MIAMIDEAN, LLC. ALL RIGHTS RESERVED. Cultural & Community Services Department, 305.792.1706



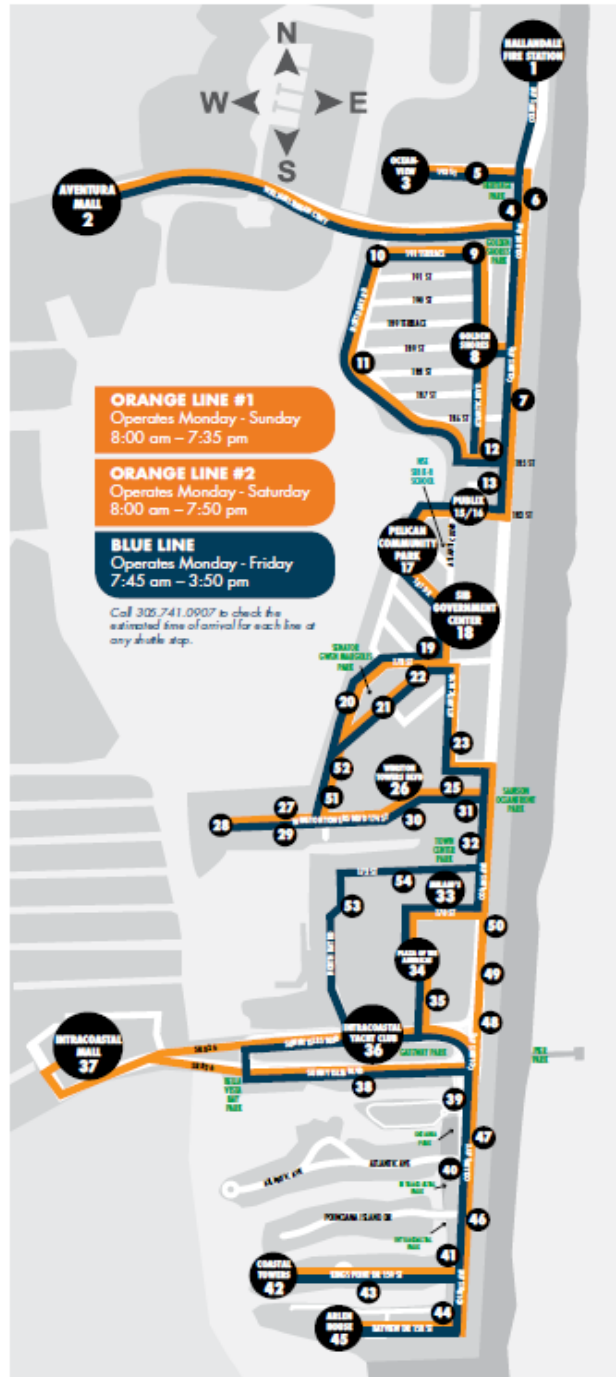
# SIBshuttle



STOP	ORANGE LINE	BLUE LINE
1		South
2	South	South
3	North South	North South
4	North	North
5	North South	North South
6	North	North
7	North	North
8	North South	North South
9	North South	North South
10	North South	North South
11	North South	North South
12	North South	North South
13	South	South
15	North	North
16	South	South
17**	North South	North South
18	North South	North South
19	South	South
20	South	South
21	North South	North South
22	North South	North South
23	South	South
25	North South	North South
26	North South	North South
27	North South	North South
28	North South	North South
29	North South	North South
30	South	South
31	South	South
32	South	South
33	South	South
34	South	South
35	South	South
36	North South	North South
37	North South	
38	North South	South
39	South	South
40	South	South
41	South	South
42	South	South
43	South	South
44	South	South
45	North	North
46	North	North
47	North	North
48	North	
49	North	
50	North	
51	North	North
52	North	North
53		North
54		North

\*\*During school drop-off (7:30 - 8:45 am) and pick-up times (1:30 - 3:30 pm, except Wednesdays 1:30 - 2:30 pm), the shuttle bus will not access Palican Community Park (stop 17) through 181 Drive. Instead, the northbound shuttle bus will stop at 181 Drive and Atlantic Boulevard and the southbound shuttle bus will stop at 181 Drive and North Bay Road.

Note: Stops 14 & 24 were intentionally omitted.



# SURVEY

for Transportation Services  
Needs Assessment Document

Name (if you wish to include) \_\_\_\_\_

Contact Phone (if you wish to be contacted re: your survey) \_\_\_\_\_

Contact Email (if you wish to be contacted re: your survey) \_\_\_\_\_

Do you reside in a condo or single family home? \_\_\_\_\_

1. Your Average Weekly Usage – *Check One*

- \_\_\_\_\_ Less than 10 times per week
- \_\_\_\_ 7 – 10 times per week
- \_\_\_\_\_ 4-6 times per week
- \_\_\_\_\_ 2-3 times per week
- \_\_\_\_\_ once per week or less

2. Do you use the shuttle bus only within city limits? \_\_\_\_\_

3. Do you use the Shuttle bus to travel to the mall? \_\_\_\_\_

4. Is the Shuttle Bus your primary mode of transportation? \_\_\_\_\_

5. Do you have use of a motor vehicle? \_\_\_\_\_

6. Are you satisfied with the amount of time it takes to get to your destination? \_\_\_\_\_

7. Is there a destination that you would recommend for future consideration? \_\_\_\_\_

Thank you for your feedback.

Please leave your survey with a driver, drop it off or mail it to the Government Center at 18070 Collins Avenue,  
Sunny Isles Beach, FL 33160